

PLEASE ATTACH A COPY OF YOUR POLICY/CERTIFICATE AND A COPY OF YOUR RETAIL INSTALLMENT CONTRACT. INCOMPLETE FORMS MAY CAUSE A DELAY IN THE PROCESSING OF YOUR CLAIM.

Reply To:

CLAIM FORM

Claims Department
P.O. Box 790, Deerfield, IL 60015
Phone 1-800-841-4777

PART I INSURED'S STATEMENT (Altered answers are not acceptable)

When did the accident or sickness occur? 20 Name and address of physician who treated you at the time:
Where and how did it happen?
Date you first became unable to work due to disability: 20
Date you returned to work: (If not, give estimated return date) 20 Name and address of your referring family physician:
If you have returned to work:
Date you resumed light duties: 20
Date you resumed regular duties: 20
Have you had this or a similar condition before? Yes No
Are you still physically unable to work at your usual job? Yes No
Name, address and phone number of all physicians and chiropractors you have consulted in the past 4 years. Attach additional sheet if necessary:
In YOUR opinion, why are you unable to do your regular job?

INSURED STATEMENT REGARDING UNEMPLOYMENT IN THE LAST 5 YEARS

Have you received unemployment benefits? Yes No If Yes, please provide copies of any and all unemployment records including detailed printout(s) of all payments received.
Are unemployment benefits currently being paid? Yes No
List all dates unemployment benefits are being or have been paid: From: To ; From: To

AUTHORIZATION TO OBTAIN AND DISCLOSE INFORMATION FOR EVALUATION OF CLAIM.

- 1. I understand that a separate form containing my authorization for the release of medical information must be completed and submitted along with this completed form.
2. By signing below, I authorize any past and/or present employer to furnish to the above insurance company or its authorized representatives, any and all information regarding employment by your company, including but not limited to, a full description of your job classification, position, salary, wages, bonus plans and commissions, dates and periods of disability and subsequent earning losses.
3. I authorize the creditor/lienholder to furnish to the above insurance company or its authorized representative a copy of any and all loan/lease documentation, including but not limited to, credit application forms, retail installment contract and loan/lease contracts.
4. I authorize the Department of the Treasury Internal Revenue Service to provide a copy of my Tax Returns and/or a Transcript of my Tax Records and my spouse's in the event of a joint return, to the above insurance company or its authorized representatives, including, but not limited to, all attachments and/or schedules.

A photocopy of this authorization shall be considered as valid as the original. This authorization shall remain valid for 24 months following the date of my signature.

WARNING: "Any person knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance may be guilty of a crime and may be subject to civil fines and criminal penalties."

Please Print Your Name:

Signature:

IMPORTANT:

YOUR POLICY DOES NOT PROVIDE COVERAGE FOR LATE CHARGES.

1. Therefore, you should contact the office where you make your payments and arrange to make any and all payments that may come due while your claim is being processed.

2. We do not make payments in advance or without proper documentation. The creditor is paid directly for the exact number of days you are totally disabled as certified to, in writing by your physician. All benefits are subject to the provisions of your certificate and your schedule of insurance.

Date: Drivers License Number:

Social Security Number:

Mailing Address:

Street Address: (No P.O. Boxes)

City: State: Zip:

Phone: ( ) Birth Date:

Male Female

**PART II LOAN INFORMATION**

Disability Certificate Number: \_\_\_\_\_  
Effective Date: \_\_\_\_\_ Payment Date: \_\_\_\_\_  
Dealership Name: \_\_\_\_\_  
Dealership Phone: ( ) \_\_\_\_\_  
VIN Number: \_\_\_\_\_  
New Car: \_\_\_\_\_ Used Car: \_\_\_\_\_ Year: \_\_\_\_\_  
Make: \_\_\_\_\_ Model: \_\_\_\_\_

**CREDITOR'S NAME AND ADDRESS**

(The CREDITOR is the entity to which you make your payments)  
Bank/Finance Company Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Phone: ( ) \_\_\_\_\_  
Monthly Payment: \_\_\_\_\_ Loan Number: \_\_\_\_\_  
Has Loan been renewed, refinanced or paid off? \_\_\_ Yes \_\_\_ No  
If Yes, please provide corresponding paperwork.

**PART III EMPLOYER'S STATEMENT TO BE COMPLETED BY EMPLOYER OR YOU IF SELF-EMPLOYED**

(Altered answers are not acceptable)

Employee's Name: \_\_\_\_\_  
Date Hired: \_\_\_\_\_  
Occupation: \_\_\_\_\_  
Usual number of hours worked per week: \_\_\_\_\_  
Duties: \_\_\_\_\_

If industrial, please describe how injury or illness occurred:  
\_\_\_\_\_  
Employer's Name: \_\_\_\_\_  
Employer's Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_

Date Employee first became unable to work due to disability: \_\_\_\_\_ 20\_\_\_\_\_  
Date returned to work: \_\_\_\_\_ 20\_\_\_\_\_

Preparer's Signature: \_\_\_\_\_  
Title: \_\_\_\_\_ Date: \_\_\_\_\_ 20\_\_\_\_\_  
If this is a Workman Compensation Claim Provide Carrier's Name:  
\_\_\_\_\_

Reason for Employee's loss of time (check one):

- Personal Injury
- Personal Illness
- Industrial Injury/Illness
- Laid Off
- Discharged
- Other

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Case Number: \_\_\_\_\_

**PART IV PHYSICIAN'S STATEMENT (Physician's Note: Please print or type)** (Altered answers are not acceptable)

Patient's Name: \_\_\_\_\_  
Date of Birth: \_\_\_/\_\_\_/\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_  
Is condition due to pregnancy? \_\_\_ Yes \_\_\_ No  
Beginning Date of Pregnancy: \_\_\_\_\_ 20\_\_\_\_\_

Normal Pregnancy: \_\_\_ Yes \_\_\_ No, Complications are:  
\_\_\_\_\_  
If she were not pregnant, would she be disabled from any other condition?  
\_\_\_ Yes, State condition below: \_\_\_\_\_ \_\_\_ No

**SPECIFIC DISABLING DIAGNOSIS**

\_\_\_\_\_  
\_\_\_\_\_  
When did symptoms appear or accident happen? \_\_\_\_\_ 20\_\_\_\_\_  
Other conditions patient has been treated for in the past 4 years:  
\_\_\_\_\_  
\_\_\_\_\_

Has patient ever had same or similar condition? \_\_\_ Yes \_\_\_ No  
If yes, when? \_\_\_\_\_ 20\_\_\_\_\_  
Name and address of physician previously treating patient for same or similar condition: \_\_\_\_\_  
Name and address of regular physician or other physician(s):  
\_\_\_\_\_  
\_\_\_\_\_

**TREATMENT**

Date patient first consulted you for this condition: \_\_\_\_\_ 20\_\_\_\_\_  
Frequency of visits: \_\_\_ Weekly \_\_\_ Monthly \_\_\_ Other, List: \_\_\_\_\_  
When did you last examine the patient for this condition? \_\_\_\_\_ 20\_\_\_\_\_  
When is patient's next scheduled appointment? \_\_\_\_\_ 20\_\_\_\_\_

Has patient been hospitalized for this condition? \_\_\_ Yes \_\_\_ No  
If yes, dates of hospitalization: From: \_\_\_\_\_ 20\_\_\_ To \_\_\_\_\_ 20\_\_\_  
Hospital Name: \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

**PROGNOSIS**

Is patient now totally disabled from their:  
REGULAR OCCUPATION? \_\_\_ Yes \_\_\_ No  
ANY OCCUPATION? \_\_\_ Yes \_\_\_ No  
Date total disability began: \_\_\_\_\_ 20\_\_\_\_\_  
Date you released patient to return to work: \_\_\_\_\_ 20\_\_\_\_\_  
If patient has not been released, when in your opinion, may patient return to work? \_\_\_\_\_ 20\_\_\_\_\_

Signature of physician: \_\_\_\_\_  
Date: \_\_\_\_\_ 20\_\_\_ Specialty: \_\_\_\_\_  
Type/Print physician's name: \_\_\_\_\_  
Degree: \_\_\_\_\_ Phone: ( ) \_\_\_\_\_  
Address: \_\_\_\_\_  
City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_  
Fax Number: ( ) \_\_\_\_\_

Complications slowing recovery: \_\_\_\_\_  
ANY RESTRICTIONS? \_\_\_\_\_



## PRIVACY NOTICE

Protective Life Insurance Company / Lyndon Property Insurance Company / Protective Life and Annuity Insurance Company  
2345 Waukegan Road, Suite 210  
Bannockburn, Illinois 60015

Protecting the privacy of information about our customers is important. This notice tells you how we treat information about our customers. We treat information about our former customers the same as we treat information about our current customers. **We do not sell information about our customers.**

### HOW WE COLLECT INFORMATION ABOUT YOU

We get most of the information we need from customer applications and other forms. If a customer authorizes it, we may get information from other sources. For example, when a person applies for life insurance we may ask for permission to get information from

- Insurance support organizations such as the Medical Information Bureau and
- Consumer reporting agencies.

We also get information as we process customer transactions. The information we may have includes

#### Identifying Information such as

- Name,
- Address,
- Telephone Number,
- Demographic Data;

#### Financial Information such as

- Credit History,
- Income,
- Assets,
- Other Insurance Products; and

#### Health Information such as

- Medical history and
- Other factors affecting insurability.

### HOW WE USE THE INFORMATION WE COLLECT

We use the information for business and marketing purposes, such as

- Processing applications, claims, and transactions,
- Servicing your business, and
- Offering you additional products and services.

Protective Life Insurance Company  
West Coast Life Insurance Company  
Protective Life and Annuity Insurance Co.  
ProEquities, Inc.  
First Protective Insurance Group, Inc.

Lyndon Property Insurance Company  
Western Diversified Services, Inc.  
The Advantage Warranty Corporation  
First Protection Corporation  
Protective Administrative Services, Inc.

Western General Dealer Services, Inc.  
First Protection Corporation of Florida  
National Warranty of Florida, Inc.  
Western General Warranty Corporation  
Western General Warranty, Inc.

Lyndon-DFS Administrative Services Inc.  
Acceleration National Service Corporation  
Warranty Business Services Corporation

### HOW WE SHARE INFORMATION ABOUT YOU

We share information about you with affiliates (including those listed below) and others who provide services to help us process or administer our business. For example, we may share information with others who

- Print our customer statements,
- Help us underwrite life insurance applications,
- Help us process claims, and
- Conduct surveys, analyze information, or help us market our products to you.

We require that companies limit their use of the information we share and keep it confidential. Your information will not be sold to third parties for marketing purposes.

### HOW WE PROTECT YOUR PERSONAL INFORMATION

We maintain physical, electronic and procedural safeguards to protect your personal information. Access to customer information is limited to people who need access to it in order to do their jobs.

### ADDITIONAL INFORMATION

We will not share information with anyone else unless we have your permission, or we are allowed or required by law to disclose it.

You should know that your insurance sales agent is independent. The use and security of information an agent gets is his or her responsibility. Please contact your agent if you have questions about his or her privacy policy.

We have the right to change our Privacy Policy. If we make a material change to our Privacy Policy, we will notify you before we put it into effect.

### QUESTIONS?

If you have questions about our privacy policy, please contact us at

Protective  
2345 Waukegan Road, Suite 210  
Bannockburn, Illinois 60015  
1-800-323-5771

## NOTICE

**Alabama Residents** – Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or who knowingly presents false information in an application for insurance is guilty of a crime and may be subject to restitution fines or confinement in prison, or any combination thereof.

**Alaska Residents:** A person who knowingly and with intent to injure, defraud, or deceive an insurance company files a claim containing false, incomplete, or misleading information may be prosecuted under state law.

**Arizona Residents:** For your protection Arizona law requires the following statement to appear on this form: Any person who knowingly presents a false or fraudulent claim for payment of a loss is subject to criminal and civil penalties.

**Arkansas Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**California Residents:** For your protection, California law requires the following to appear on this form: Any person who knowingly presents a false or fraudulent claim for the payment of a loss is guilty of a crime and may be subject to fines and confinement in state prison.

**Colorado Residents:** It is unlawful to knowingly provide false, incomplete, or misleading facts or information to an insurance company for the purpose of defrauding or attempting to defraud the company. Penalties may include imprisonment, fines, denial of insurance and civil damages. Any insurance company or agent of an insurance company who knowingly provides false, incomplete, or misleading facts or information to a policy holder or claimant for the purpose of defrauding or attempting to defraud the policy holder or claimant with regard to a settlement or award payable from insurance proceeds shall be reported to the Colorado Division of Insurance within the Department of Regulatory Agencies.

**Delaware Residents:** Any person who knowingly, and with intent to injure, defraud or deceive an insurer, files a statement of claim containing any false, incomplete, or misleading information is guilty of a felony.

**District of Columbia Residents:** Warning: It is a crime to provide false or misleading information to an insurer for the purpose of defrauding the insurer or any other person. Penalties include imprisonment and/or fines. In addition, an insurer may deny insurance benefits if false information materially related to a claim was provided by the applicant.

**Florida Residents:** Any person who knowingly and with intent to injure, defraud or deceive any insurer files a statement of claim or an application containing any false, incomplete, or misleading information is guilty of a felony of the third degree.

**Hawaii Residents:** For your protection, Hawaii law requires you to be informed that presenting a fraudulent claim for payment of a loss of benefit is a crime punishable by fines or imprisonment, or both.

**Idaho Residents:** Any person who knowingly, and with intent to defraud or deceive any insurance company, files a statement containing any false, incomplete, or misleading information is guilty of a felony.

**Indiana Residents:** A person who knowingly, and with intent to defraud an insurer, files a statement of claim containing any false, incomplete or misleading information commits a felony.

**Kentucky Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files a statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime.

**Louisiana Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Maine Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties may include imprisonment, fines or a denial of insurance benefits.

**Maryland:** Any person who knowingly or willfully presents a false or fraudulent claim for payment of a loss or benefit or who knowingly or willfully presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Minnesota Residents:** A person who files a claim with intent to defraud or helps commit a fraud against an insurer is guilty of a crime.

**New Hampshire:** Any person who, with a purpose to injure, defraud or deceive any insurance company, files a statement of claim containing any false, incomplete or misleading information is subject to prosecution and punishment for insurance fraud as provided by R.S.A. 638.20.

**New Jersey Residents:** Any person who knowingly files a statement of claim containing any false or misleading information is subject to criminal and civil penalties.

**New Mexico Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss of benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to civil fines and criminal penalties.

**New York Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information, or conceals for the purpose of misleading, information concerning any fact material thereto, commits a fraudulent insurance act, which is a crime and shall also be subject to a civil penalty not to exceed five thousand dollars and the stated value of the claim for each such violation.

**Ohio Residents:** Any person who, with the intent to defraud or knowing that he is facilitating a fraud against an insurer, submits an application or files a claim containing a false or deceptive statement is guilty of insurance fraud.

**Oklahoma Residents:** WARNING: Any person who knowingly and with intent to injure, defraud or deceive any insurer, makes any claim for the proceeds of an insurance policy containing any false, incomplete or misleading information is guilty of a felony.

**Pennsylvania Residents:** Any person who knowingly and with intent to defraud any insurance company or other person files an application for insurance or statement of claim containing any materially false information or conceals, for the purpose of misleading, information concerning any fact material thereto commits a fraudulent insurance act, which is a crime and subjects such person to criminal and civil penalties.

**Rhode Island Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.

**Tennessee Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**Virginia Residents:** It is a crime to knowingly provide false, incomplete or misleading information to an insurance company for the purpose of defrauding the company. Penalties include imprisonment, fines and denial of insurance benefits.

**West Virginia Residents:** Any person who knowingly presents a false or fraudulent claim for payment of a loss or benefit or knowingly presents false information in an application for insurance is guilty of a crime and may be subject to fines and confinement in prison.